

# Case Study

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Building TCoE for Adamjee Insurance Company Limited



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## Client Profile

Adamjee Insurance Company Limited (AICL) is a general insurance giant, incorporated as a Public Limited Company on September 28, 1960.

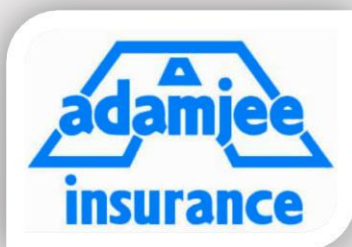
AICL, one of the leading insurance companies in Pakistan, has a regional presence in United Arab Emirates (UAE) and maintains its standing through an unwavering commitment to its corporate philosophy.

AICL's competitive competency is achieved by combinations of voluminous assets, notable paid-up capital, sizable reserves, a varied portfolio and consequently, remarkable growth rates.

AICL is listed with all three stock exchanges of Pakistan, establishing its credibility. The Company retains a strong regional presence in the UAE (Dubai and Abu Dhabi).

The Company's focus on strengthening and expanding its global presence is reflected in its tapping the potential available in the UAE market along with the consolidation of business in Dubai & Abu Dhabi.

AICL collaborated with Hollard International, based in South Africa, to commence Life Assurance operations under a separate entity name, today known as Adamjee Life Assurance Company Limited.



## Business Situation & Challenges

Consultants from Xcelliti has performed a thorough analysis of the session and built a quality gate from which each deliverable needs to get passed before going into production resulting in high quality software releases and increasing up-time of all critical business functions.

The Client was looking at ensuring end-to-end testing of their flagship application Premia, including being tested for performance. In addition, their enterprise information management system also needed to be included in the test automation coverage. Following is a summary of what the Client needed:

- ✘ Build a TCoE by setting up quality assessment framework and standardize QA processes with a lean governance model managing the Software Testing Life Cycle
- ✘ In-house developed applications are getting live without being checked for quality, resulting in application failures at different business functions and the loss of revenues.
- ✘ Non-Functional Testing (Performance) for all applications, System Integration testing, and Compatibility testing
- ✘ Configuration/Environment Management with ability to support Agile methodology

## Solutions Provided & Benefits

- ✘ Built roadmap to setup TCoE with short, medium, and long terms business objectives.
- ✘ Performed manual and automation testing of customer's Insurance Portal, Rating engine, flagship applications, and Legacy Integration with new applications and Legacy data conversion
- ✘ Built roadmap for automation testing of 1500 forms, 600 templates, and 25 screens across the portfolio
- ✘ Proposed to use HP ALM for test management, and HP UFT for test automation
- ✘ Team of resident consultants placed by Avanza has took the testing activities to a higher level