

## Case Study PMO Office



**UAE PARTICIPATES WEBSITE & CMS** 

## THE COMPANY

The Prime Minister's Office plays a catalyst role for excellence in the UAE government through extending direct support to the federal entities, enabling them to improve their performance and build their capacities. It also plays a vital role in aligning the projects with the strategic directions and key policies of the government through a highly qualified team, excellent corporate management, and strong strategic partnerships.

As an empowering entity, the Prime Minister's Office assists federal entities in developing and reviewing their strategies, policies, and initiatives and aligning them with the vision, strategy, directions, and key plans of the government

## THE CHALLENGE

Xcelliti provided Web Application Testing Services to our customer PMO .Testing included End to End Testing of business scenarios as well as functional scenarios of an online website (UAE Participates Website & CMS). After the analysis of their requirements we identified various business and functional scenarios. Xcelliti formally recorded all scenarios in form of Test cases. Once Test cases were identified, test case execution took place. Results of execution were

submitted in form of Test Reports. Multiple Verifications cycles were executed in order to bring issues per release to minimum level.

Xcelliti provided professional services of Software Quality Assurance (Functional Testing, Mobile Testing and Application Documentations of Web Application. The services include leading and planning testing activities, writing and executing test cases, reporting defects, analyzing the test data along with the test reporting, performing the software documentation, defining supporting processes, and test automation of applications.

## THE SOLUTION

In order to achieve the required quality & meet the acceptance criteria for UAE Participates Website & CMS, Xcelliti has performed comprehensive functional testing(Both offsite and onsite), regression, system integration ,system scenarios and AML service testing. Our team has applied its best testing strategy and practices to improve the quality of UAE Participates Website & CMS. Attempts are made to maximize the test coverage of whole application. Loads of potential bugs were identified and logged in the repository for fixing, various regression and bugs verification cycles were performed

in order to minimize the risk of failure and to increase the quality of the application and customer satisfaction.

Advantages which must be considered are listed below; but not limited to

- Improve quality of overall solutions delivered for all systems in scope
- Reduced re-work effort due nonstandard testing
- Improve time to deliver business functions in any applications as a standard
- Time to transfer knowledge to new IT staff should be reduced significantly because of documentation
- All documented systems should reduce time to design new solutions
- Service desk incidents and costs should be reduced
- All weaknesses in applications should be identified and rectified

